



Norfolk Island Travel Centre

meet the locals...

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Ian Rolfe Southern Lightscapes Photography workshop

01 – 11 September 2018



**photo copyright & courtesy of Ian Rolfe, Southern Lightscapes*

Hi Ian!

Thank you for your Group enquiry to return to beautiful Norfolk Island.

Please find enclosed our 'Special Package' available when booking direct through The Travel Centre. Please note that packages are based on a specially discounted airfare released at the discretion of the airline. Please see conditions for further details.

If you would like to make a booking please complete the reservation and passport forms (last two pages of information pack) and return to The Travel Centre by email, fax or airmail post.

If you have any special requests or if we can be of further assistance please feel free to contact us at The Travel Centre. I hope you can join us once again for a holiday on our beautiful island in October!

Kind regards,

Karen

Karen Buffett and all at The Travel Centre.



*photo copyright & courtesy of Ian Rolfe, Southern Lightscapes

THE ISLAND

There are so many reasons to consider a holiday to Norfolk Island situated a short two hour flight from Sydney or Brisbane and mid-way between Australia and New Zealand.

The beauty of the Island is renowned with its tall majestic pines, high rising cliffs, green undulating valleys, lush rainforest and brilliant turquoise waters over coral reefs. So many arriving visitors are simply astounded by the beauty they find providing countless photographic opportunities. The island has long been a source of inspiration to painters and artists.

Our little island is packed full of things to see and do. World Heritage listed Kingston will take you into the history of turbulent convict years and today's vibrant Norfolk culture (born out of the infamous mutiny on the Bounty) all of which can be explored via tours, displays and even a chat with a friendly local. Encounter our pristine environment via swimming, reef snorkeling and rainforest walks. Our cafes and restaurants offer delicious, fresh, organic meals and local art, crafts, toys, shoes and tax-free items are also amongst shopping highlights.

Many of our visitors experience a feeling of 'coming home' perhaps to a way of life they knew from years ago with a relaxed pace, a sense of quiet, genuine friendliness, attention to life customs and community. On Norfolk there exists a safe place to gently 'reconnect' with yourself, loved ones or friends. At the same time this intriguing island has so much on offer that if you choose, you'll be very well entertained – and busy!

Tours and activities on offer include 4WD tours, Glass-Bottom Boats, eco-tours, progressive dinners to island homes, museums and heritage tours, sunset fish fries, bowls, golf, art trails and cottage industries. Norfolk's fishing reputation is for every trip coming home with a great catch, such as Kingfish, Silver Trevally, Amberjack and Sweetlip (Red Throat Emperor).

There is as much or as little as you'd like to do on Norfolk Island. Whether you are deciding to travel for a special event or another time of year, this South Pacific gem is guaranteed to safely return you home very much satisfied.

FLIGHT SCHEDULES

Melbourne – Brisbane	Sat 01 Sep 2018	6:00am/8:10am with Virgin Australia
Brisbane – Norfolk Island	Sat 01 Sep 2018	11:00am/2:15pm with Air New Zealand
Norfolk Island – Brisbane	Tue 11 Sep 2018	3:30pm/5:10pm with Air New Zealand
Brisbane – Melbourne	Tue 11 Sep 2018	6:55pm/9:20pm with Virgin Australia

***Flight departure & arrival times are subject to change any time prior to departure.*

Holiday Package includes ...

- ✓ Return economy class airfare Melbourne to Norfolk Island via Brisbane
- ✓ All pre-paid Airline taxes
- ✓ Meet & Greet at the Norfolk Island Airport
- ✓ Ten night's accommodation at Aloha Apartments
- ✓ Continental breakfast provisions for the duration
- ✓ 2 x Van Hire
- ✓ ½ Day Island Tour
- ✓ Progressive Dinner
- ✓ Island fish Fry
- ✓ Farewell dinner
- ✓ Over 21 photographic sessions with Ian Rolfe
- ✓ Evening Photoshop & image critiquing with Ian Rolfe
- ✓ Ian Rolfe Hardcover "Norfolk Island Photography book" with over 150 images
- ✓ Discount Norfolk Shopping Card with free gift
- ✓ Complimentary Miniature Golf "Golf your way through Norfolk Island's history"
- ✓ Complimentary "A Walk in the Wild" – A unique rainforest walk

'Aloha Apartments'

Situated in Burnt Pine town, Norfolk's shopping and café district, these fully self-contained apartments offer the makings of a pleasant holiday with swimming pool, shaded BBQ area complete with modern gas BBQ's and picnic tables, guest laundries, departure lounge, and reception office available for all Aloha Apartments guests. With the bowling club, supermarket, cafes and restaurants literally a minute's walk from the front entrance, Aloha is popular with those who want to be close to all the amenities while still being able to enjoy the peace and quiet of the private landscaped grounds.

Includes: Return Airport Transfers & Half Day Island Orientation Tour



SUPERIOR UNITS - ADULT PACKAGE PRICES - 12 days / 11 nights

From: \$AU per person	Quad Two Bdrm	Triple Two Bdrm	Twin One Bdrm	Twin Two Bdrm	Sole One Bdrm
Ex Melbourne	3499	3549	3549	3659	4199

Please note prices are current today, subject to availability and subject to change up until time of final payment and ticketing is completed

FURTHER INFORMATION

Payment Options

Prices shown are in Australian dollars and are payable by personal or bank cheques or by direct deposit into our Commonwealth Bank account (please see bank details below).

If you would prefer to pay by Visa or Mastercard, please add 1.5% to the total cost of your holiday package.

Bank Account Details

Direct deposits into our Commonwealth Bank account can be made at your local Commonwealth Bank or via online banking.

Account details as follows...

Account Name: 'The Travel Centre Pty Ltd Trust Account'
BSB Number: 062 950
Account Number: 1008 4974

****Important* Please confirm amount and date of payment into our bank account when monies have been transferred.***

Conditions/Cancellation Penalties

Please note that a non-refundable **deposit of \$500.00 per person** is due upon booking. Final payment is due **before 01st July 2018**. Airfare is subject to availability and non-refundable after issue. Changes are permitted until day before departure however date/route changes can only be made within 7 days travel dates either side of your original booked travel dates. Amendments, upgrades and name changes are NOT permitted within 24 hours prior to departure. Payment of a change fee (per passenger) applies plus any applicable upgrade fees to cover the difference between the original fare and the new fare. Accommodation cancellation penalties apply within 90 days prior to travel. Within 60 days of travel, up to 100% cancellation fees may apply. We strongly recommend travel insurance to protect you in some instances for unforeseen cancellation.

Domestic Travel Insurance (current as at 18/07/16)

It is strongly recommended that passengers be covered by adequate travel insurance for protection against amendment or cancellation costs/ extra trip costs, luggage and personal effects, stolen cash, rental car insurance excess, activities, accidental death and personal liability. (Please refer to the SureSave PDS for full details of cover). Please bear in mind your destination is an island, which is subject to aircraft diversion in extreme weather conditions. Airlines do not accept responsibility for flight delays or cancellations due to weather, passengers electing not to take travel insurance do so at their own risk for costs or losses sustained. **Please be aware that you are not covered by travel insurance until payment is received at Norfolk Island Travel Centre and policy issued.** This should be forwarded in conjunction with deposit payment of your holiday package.

Please note: From 1 July 2016, medical treatment on Norfolk Island will be covered by Medicare as it is on mainland Australia. Emergency medical treatment will be covered by Medicare or your private health insurer. If you need to be medically evacuated from the Island, you will be transferred from Norfolk Island's health facility to the closest, appropriate mainland hospital. The cost of the medivac will be covered by the Australian Government.

To be eligible for cover, you must have a permanent **home** in Australia and either:

- be an Australian citizen or a permanent resident of Australia;
- be on a skilled working visa (e.g. a 457 visa), but not a working holiday visa;
- have a partner/spouse visa which allows **you** to stay in Australia for at least 2 years; or
- be a New Zealand passport holder.

In addition, **you** must have unrestricted right of entry into Australia as well as access to long-term medical care in Australia (not including medical care under a Reciprocal Health Care Agreement).

Norfolk Island Travel Centre is happy to offer a 10% discount to clients:

11 day – Domestic Plan D

SureSave \$50 excess	0-49	50-59	60-70	71-75	76-80	81+*
Up to \$2,000 Cancellation cover (per policy)	\$100.00 per person Less 10% \$90.00	\$102.51 per person Less 10% \$92.26	\$109.00 per person Less 10% \$98.10	\$178.00 per person Less 10% \$160.20	\$224.00 per person Less 10% \$201.60	\$363.00 per person Less 10% \$326.70
Up to \$3,000 Cancellation cover (per policy)	\$105.00 per person Less 10% \$94.50	\$110.00 per person Less 10% \$99.00	\$119.00 per person Less 10% \$107.10	\$193.00 per person Less 10% \$173.70	\$244.00 per person Less 10% \$219.60	\$388.00 per person Less 10% \$349.20

Please note: the above prices are to be used as a guide only and are per person cost for single adult traveler.

Pre-existing Medical Conditions (refer to pages 15-18 of the SureSave PDS for automatically covered conditions and criteria) If you have pre-existing medical condition/s that may require assessment by the Medical Assessment team please advise your Travel Centre consultant who will provide you with a quote number for you to then call the Medical Assessment team on **1300 763 872**. **Unfortunately there is no discount available for pre-existing medical cover.**

Travellers 81 years of Age and over are required to undergo assessment by the Medical Assessment team. Please advise your Travel Centre consultant, who will then provide you with a quote number. You would then need to call the Medical Assessment team on **1300 763 872**. **Unfortunately there is no discount available for pre-existing medical cover.**

Please note: If you have a pre-existing medical condition, should this condition require that you that you modify your travel arrangements eg cancel your trip prior to departure or return home early/extend your trip, unless you have disclosed the condition, there will be no cover available under Cancellation Costs or Additional expenses.

Are you planning multiple trips throughout the year?

Have you considered an annual multi-trip policy? Ask the Travel Centre for a competitive quote with **our special Norfolk Island Travel Centre 20% discount (International travel) or 10% discount (Domestic travel)**, just advise us of the countries you intend visiting and the duration of each journey (a journey is defined as the period commencing at the time you leave your home and ceasing at the time you return to your home). For example if you are aged up to 50 years you could have international annual travel insurance cover (excluding Americas and Africas) for 12 months cover from **\$414.40 per person** (maximum trip duration for each trip being 30 days - \$100 excess Unlimited cancellation cover).

If you require an annual multi trip policy for domestic travel only for 12 months cover discounted premiums start from **\$88.20 per person** (up to 59 years of age with maximum trip duration for each trip being 15 days - \$50 excess \$10,000 cancellation cover).

Passport & Visa requirements

From 1 July 2016 travel to Norfolk Island from mainland Australia will be classed as domestic travel. The flights will still depart from and arrive at the **international terminal**.

The Department of Immigration and Border Protection advises anyone travelling between Norfolk Island and mainland Australia will be required to identify themselves. Although passports and visas are no longer mandatory for Australian citizens when travelling to Norfolk Island from Australia, a valid passport continues to be the preferred method of identification.

- We recommend travelling with a passport if you have one, however technically from 01 July photographic identification, for Australian citizens a photo ID such as an Australian driver's licence, will be acceptable.

- It's important you provide us with your full name as it appears on your Passport or Drivers licence to ensure your ticket matches your ID document.
- Those without a passport may experience some delays with manual customs checks
- Those travelling without a passport should also be aware that in the event of a flight diversion e.g. due to inclement weather preventing the aircraft to land on the island, the flight could be diverted to New Zealand. Those passengers without an Australian or NZ passport will not be permitted to leave the transit area at Auckland airport.

Foreign passport holders and/or those travelling via New Zealand:

- Normal Australian Customs and Immigration procedures will apply when entry is made from outside Australia (including New Zealand). A passport (valid on entry and departure) is necessary and a visa may be required for some foreign passports. Non-Australian citizens are advised to carry their passport if flying between mainland Australia and Norfolk Island.
- For more information please check Border Force and the Australian Commonwealth NI Reform website which are regularly updated with current information:
<http://www.border.gov.au/Trav/Ente/GoIn/Arrival/Travel-Documents-for-Entry-to-Australia>
<http://www.border.gov.au/norfolk-island>
http://regional.gov.au/territories/norfolk_island/reforms/domestic-travel.aspx

Tours & Extra Island Activities

Norfolk Island has a great variety of tours available for you to enjoy. Norfolk Island Travel Centre is happy to assist with pre-booking your tour and dining requirements. As some tours have limited availability and because you're visiting during a busy period we strongly recommend pre-booking to avoid disappointment. Visit our website for our full independent list of tours and activities that Norfolk Island has to offer: <https://www.norfolkislandtravelcentre.com/tours-activities>

Note: Prices are valid until 31 March 2016 and may change/increase slightly after this date. Prices on or after 01 April 2016 to be advised. We will include a copy of our tour brochure within your travel documents, however if you wish to pre-book any of these popular activities in the meantime please let us know and we will book and confirm your place on the tours and activities for you.

Mobile Phones

You are able to use your mobile phone on Norfolk Island. Mobile phones must not be networked locked as you will need to purchase a Norfolk Island SIM card. SIM cards cost AU\$20 and include AU\$10 worth of call time. Mobile phone SIM cards and recharge cards can be purchased from a variety of stores on the Island.

International Roaming

International Roaming is available for visitors to the Island who have international roaming activated on their Postpaid Mobiles. International roaming is available with most larger service providers. Roaming is not available for prepaid mobiles. Normally, roaming is already active on your postpaid service, however it may pay to check with your service provider prior to coming to the island.

Free Wifi

Free wifi is available at the Norfolk Island Airport during flight arrival and departure times only.

Please Note: International Roaming is not available for Prepaid Mobiles or Optus Mobiles both Postpaid and Prepaid. Visitors need to activate the international roaming facilities with their service provider prior to coming to the island.

Check-in

Flights depart from the Domestic terminal at Melbourne airport & the International Terminal in Brisbane. Check-in is required two hours prior to the scheduled departure time.

Travelling on all other domestic carriers (excluding Qantas) when connecting to Norfolk flights

For those passengers travelling on *Virgin, REX and all other carriers* (excluding Qantas) to connect in Sydney/Brisbane to a Norfolk Island flight:

1. Note minimum connection time between your domestic and international flight is two hours.
2. Passengers check-in at the domestic terminal, luggage will be checked through to Sydney/Brisbane only.
3. Collect your luggage at the Sydney/Brisbane domestic terminal and transfer with your luggage to the international terminal via train or TBus at your own expense.
4. Upon arrival in the Sydney/Brisbane international terminal proceed to the Air New Zealand check-in counter for luggage check-in and your boarding pass to Norfolk Island.
5. Upon return from Norfolk Island all passengers must clear customs in Sydney/Brisbane, collect their luggage and clear quarantine. Proceed to the domestic terminal with your luggage via train or TBus (at your own expense) and check-in for your domestic flight.

Excess baggage

Air New Zealand has recently announced a [new excess baggage policy](#) for flights to/from Norfolk Island taking effect from 01 February 2013.

Please note the following key changes...

- All sporting equipment (carried in addition to the standard 23kg piece included in 'seat and bag' airfares) is now considered by the airline as an additional extra bag
- Note carriage of firearms is a separate to the above see Air New Zealand website for more information or contact The Travel Centre.
- Extra bags can be prepaid through The Travel Centre for \$55 for the first extra piece (per person). For your flights to and from Norfolk Island the total cost is \$110 per piece/per person.
- Or alternatively the extra bag can be paid for at time of check-in, please note this will be at higher cost of \$120 per extra first piece (per person). For your flights to and from Norfolk Island the total cost is \$240 per piece/per person.
- Also note any piece of baggage that weighs over 23kg but less than 32kg and/or exceeds the total linear dimensions (length+width+height) of 158cm (62") will be subject to a further [overweight/oversize charge](#).

FAQs from clients ...

- Can my golf clubs can be considered as the standard (included) 23kg piece of luggage? This is possible as long as this piece doesn't exceed total linear dimensions (length+width+height) of 158cm (62").
- Can I carry personal items/clothes etc within their 7kg hand luggage allowance? This is possible however please note liquids restrictions for your hand luggage (all liquids, pastes, aerosols or gels such as drinks, creams, perfumes, sprays, gels, toothpaste, lip gloss and mascaras must be in individual containers not greater than 100ml in volume).
- If I'm travelling with friends can I share the cost of an extra piece between two? Yes this is possible i.e. your golf clubs within standard 23kg allowance + purchase one extra suitcase piece between 2 people for your personal luggage/pack clothes etc.

Disclaimer:

The Travel Centre Pty Ltd trading as Norfolk Island Travel Centre acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that The Travel Centre Pty Ltd shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith. Please note if insufficient numbers not reached for tours or in the event of poor weather conditions tour companies reserve the right to cancel tours prior to commencement. Alternative arrangements may be offered. All price subject to change without notice.

Photographic Society – Ian Rolfe

01 – 11 September 2018

RESERVATION REQUEST FORM

In the comfort of your own home simply fill in the form and email, fax or AIRMAIL details to The Travel Centre.
Payment is easy too - just pay by direct deposit or Australian personal or bank cheque.
If you would prefer to pay by Visa or Mastercard, please add 1.5% to total costing.

Surname: **First Name:**

Preferred Name:

Surname: **First Name:**

Preferred Name:

Postal Address:

State

Postcode:

Contact Details: (Phone): (Mobile):

Fax:

E-mail address:

How did you find out about us?

Accommodation Arrangements (*please specify your select from above accommodation*)

Accommodation Title	Share Arrangements	Accommodation Type
<i>E.g. Aloha Apartments</i>	<i>Double</i>	<i>1 Bedroom Unit</i>

Flight Arrangements (*please select city of departure*)

Melbourne (via Brisbane) Other

Dates of Travel:

Holiday Package \$.....pp x.....adult/s AU\$ _____

Travel Insurance - SureSave AU\$ _____

Required Not Required

Dates cover required for if differ from flight details above:

...../...../..... to/...../.....

Credit Card Surcharge AU\$ _____

TOTAL AMOUNT AU\$ _____

Photographic Society – Ian Rolfe

01 – 11 September 2018

ID - CONFIDENTIAL

**THIS INFORMATION MUST BE COMPLETED AS SHOWN ON
YOUR DRIVERS LICENCE / PHOTO ID**

CITIZENSHIP DETAILS	<input type="checkbox"/> New Zealand <input type="checkbox"/> Australian <input type="checkbox"/> Other.....	<input type="checkbox"/> New Zealand <input type="checkbox"/> Australian <input type="checkbox"/> Other.....
SURNAME		
FIRST NAME		
MIDDLE NAME		
TITLE		
OFFICIAL DOC NO.		
EXPIRY DATE		
NATIONALITY		
ISSUING STATE OR ORGANISATION		
DATE OF BIRTH		
GENDER M/F		
PHONE NUMBER OF NIGHT PRIOR TO TRAVEL		
SPECIAL DIETARY/OTHER REQUIREMENTS eg Vegetarian, Wheelchair, etc		

If you wish to pay by credit card (1.5% surcharge applies) please complete the following:

MasterCard Visa

Credit card no..... Expiry Date.....

CVV..... Cardholder Name

Signature.....Amount Authorised to charge to card.....

Please specify the options you wish to take and return this form, together with your non refundable deposit per person to hold your confirmed reservation to:

Norfolk Island Travel Centre, P.O. Box 172, Norfolk Island 2899, South Pacific.

karen@travelcentre.nf

Please make cheques payable to: The Travel Centre